

**Exceptional and Temporary Measures
Order n.º 3863-B/2020, of 27/03**

- If you are a foreign citizen,
- If you submitted an application to SEF by March 18 2020,
- And have in your possession:
 - The document of expression of interest or request issued by the registration platforms in use by SEF (electronic receipt by SEF's platform SAPA);
 - the receipt that proves the submission of the application for granting or renewal of a residence permit;
 - the document that proves that an appointment was scheduled at SEF;
 - the receipt that proves that your asylum application was submitted;
- Your stay in Portugal is considered to be legal until 30/6/2020.
- By presenting the referred documents in the relevant public services, you may benefit from the following rights:
 - obtaining a user number for access to the National Health Service or other health care rights;
 - access to social support benefits;
 - entering into rental agreements;
 - entering into employment contracts;
 - opening of bank accounts;
 - procurement for essential public services.
- If your documents, for example your residence permit or visa, your driver's license, certificates and official documents issued by the civil and criminal records office (birth certificate, marriage certificate or Civil Registry), have expired since 24/02/2020, the validity of the documents is extended until 30/06/2020.
- You should also know that, even if your documents have expired, they will be accepted by the national authorities until 30/06/2020 for the appropriate legal purposes and will not be required to be renewed until this date.
- Useful contacts:

ACM, I.P. (High Commission for Migration) – www.acm.gov.pt | informacoes@acm.gov.pt
LAM (Migrant Support Line) – 808 257 257 (landline) ou 21 810 61 91 (mobile)
CNAIM Lisboa (National Support Centre for the Integration of Migrants) – cnaim.lisboa@acm.gov.pt
CNAIM Norte (Porto) – cnaim.norte@acm.gov.pt
CNAIM Algarve (Faro) – cnaim.algarve@acm.gov.pt
IEFP, I.P. (Institute for Employment and Vocational Training) – 300 010 001 | <https://www.iefp.pt/contactos>
ISS, I.P. (Institute of Social Security) 300 502 502 (Social Security Line) | www.seg-social.pt
SEF (Immigration and Borders Service) – 808 202 653 (landline) ou 808 962 690 (mobile) | www.sef.pt
SNS (National Health Service) – 808 24 24 24 (Saúde24 Line) www.sns.gov.pt